

HARBOUR LIGHTS GUEST HOUSE

ACCESSABILITY STATEMENT

Access Statement for Harbour Lights Guest House

Introduction

Harbour Lights Guest House is a traditional three storey house just outside Weymouth town centre.

There is off road parking on the forecourt, a 2"/5 cm step on to the covered entrance area and two 6"/15 cm steps up to the entrance which is 38"/97 cm wide. The public rooms are all situated on the ground floor and are spacious, with interior doors 30"/76 cm wide. The bedrooms are all upstairs on the first and second floors and whilst the landings are spacious there is no lift.

Pre-Arrival

- Contact may be made by telephone, fax and email, the latter two being available in large print if required.
- The access statement may be accessed by post and as a Microsoft Word document by email.
- Buses between Weymouth town centre and Portland pass by every eight minutes during the day and every twenty minutes evenings, weekends and bank holidays. Buses on the outward journey to Portland stop just across the road whilst buses to Weymouth stop just a few level metres away.
- Weymouth Town Centre is about 1 mile away and due to hills, would not be easily accessible to those with limited mobility. As we have off road parking on our forecourt, using the car to get about is no problem and assistance is always available if a Taxi is required. There are various helpful taxi companies in the area and a rank on the Esplanade near the Kings Statue and TIC,
- Maps are always available for guests, showing the location of disabled accessible toilets in Weymouth. We would be happy to enquire about these at other towns prior to guests' arrival if required.
- There is a shop mobility scheme in Weymouth, based in the Park Street Car Park every Wednesday.
- We try to be helpful and adaptable for all guests and treat them on an individual basis, being prepared to discuss guests' special requirements on a one to one basis eg to assist with any special equipment guest may need to bring with them etc. Although we do not allow pets, an exception is made for guide dogs (evacuation

instructions are available in large print) although we are unable to welcome unaccompanied guests who are totally deaf as we do not have any form of warning other than the audible alarm in case of fire.

Arrival & Car Parking Facilities

- There is parking on our own forecourt. • Assistance is always available on arrival.
- The car park is concrete in fair condition and slopes gently near the road although it is level near the house.
- The telephone number is displayed externally and the push button door bell is easily used, being clearly situated beside the front door.
- The entrance area is under cover and water/feed bowls could be left here for dogs if required.
- Assistance may be given if arriving by taxi - taxis may pull onto the forecourt.
- There are one small and two larger steps up to the entrance (see above).

Main Entrance, Reception & Ticketing Area

- There is only one entrance to the property and there is a spacious entrance lobby with inner and outer single leaf doors. The public rooms on the ground floor are all on the same level with no steps. The lounge and dining room are easily accessed but there is no ground floor wc
- Registration may be done in the lounge if guest prefer to sit down and luggage can be taken to guests rooms if required.
- All public areas are well lit around the clock.
- Additional sets of keys are available and guests may come and go at any time.
- I or one of the family are usually on the premises but if not and assistance is required, my mobile telephone is always on to summon assistance.
- The tariff is displayed in 14-point Roman font but is available in larger size if required as well as the guests' information pack.
- There is no special provision for dogs although we are happy to assist with any requirements for guide dogs eg water bowls/towels
- The two single rooms are nearest the ground floor, being up just one flight of 14 stairs - a further short flight of 6 leads to the first floor. To

access the second floor there are a further two flights of stairs (9 and 7) and all flights have a spacious landing at the top.

Public Areas - Hall, Stairs, Landing, Corridors etc

- The paintwork is white throughout and walls and carpets are all in neutral tones. There are no grab rails other than the standard bannisters on the stairs.
- The entrance doors (inner and outer) are traditional single leaf doors. There are fire doors leading from stairway to the landings and into individual bedrooms which are quite heavy due to their size and the closers they need to have.
- Public rooms (lounge and dining room) are both on the ground floor which is level throughout but there are no public wc's
- The only indoor signage relates to fire safety and conforms to current legislation. Public areas are always adequately lit and there is emergency lighting.

Public Areas - Sitting room, lounges, lobbies etc

- The lounge and dining room are on the ground floor which is level.
- Paintwork is white throughout with neutral toned walls and carpets. Floors are fitted carpet throughout except bathrooms which are vinyl or laminated wood surfaces.
- There are no grab rails present except the standard bannister on the stairs.
- There is a garden where assistance dogs may go, if accompanied, but this is accessed via fire escape stairs.

Public WCs

- There are no public wc's on the property, only the en suite ones or, in the case of the single rooms the ones situated outside the rooms (on the first floor). These are standard suites and there are no grab rails.

Additional Information

- Evacuation procedures are displayed in rooms but we are happy to

explain these to guests, They are available in large print on request. The escape route is down the main staircase and out of the front door and the fire assembly point is on our own forecourt.

- We only have an audible fire alarm (not vibrating pads etc) so we are unable to accept unaccompanied guests who would be unable to hear the alarm
- Assistance dogs are welcome in guest rooms and public rooms and must have their own bed to sleep on. Dogs are not allowed on beds and furniture. We are happy to provide feed/drink bowls outside for dogs.
- The property is all non smoking indoors but guests may smoke on the forecourt.
- We do not have any communicating rooms although adjacent rooms may usually be provided if requested at time of booking.
- Special foods and medications may be kept in the kitchen fridge - please let us know when you are likely to need access to these.

Address: Harbour Lights Guest House
20 Buxton Road
Weymouth
Dorset
DT4 9PJ

Telephone: 01305 783273

Email: harbourlights@btconnect.com

Website: harbourlights-weymouth.co.uk

Grid reference: 194/672779

Hours of operation: March – October incl

Emergency number: Available for staying guests on arrival

Local equipment hire companies:
Dorset Mobility 01305 781122

Active mobility 01305 774422

Local public transport numbers:

Traveline 0871 200 22 33

First Bus 01823 272033

Sureline Buses 01305 823039

National Rail 08457 484950

National Express 08717 818181

Local accessible taxi numbers: Sureline 01305 777777

Future Plans

- We constantly review our services to improve our guests' experience and are always happy to receive suggestions to that end.

Contact Telephone and Email Address

We welcome your feedback to help us continually improve if you have any comments please phone 01305783273 or email harbourlights@btconnect.com
